

# IMPulse

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**Idaho Press-Tribune**

Nampa, Idaho

**Friday March 24, 2017**

**Staff Report**

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## **FROM HOME TO HEALTH CARE: Terry Reilly founded on mission of providing care to everyone, regardless of ability to pay**

The Idaho Press-Tribune publishes its annual Cavalcade magazine, inserted in copies of Saturday's issue. This year, we feature Canyon County businesses marking significant anniversaries.

Rosie Delgadillo Reilly watched the mission of affordable, comprehensive health care of Terry Reilly Health Services grow from a unique vantage point — her living room.

But before it was established as a medical clinic in 1971, Delgadillo Reilly said the namesake of the now 46-year-old organization — her husband, Terry Reilly — envisioned his home initially as a community center for tutoring seasonal farm workers and their children.

Terry Reilly was sent to Nampa by the Roman Catholic Diocese of Boise to help provide services to that community after establishing himself as a conscientious objector to the Vietnam war.

Delgadillo Reilly said she and Terry Reilly saw firsthand the effects of chronic, treatable illnesses in the children that visited the house, dubbed the Gente house, or House of the People.

“We were seeing kids who were chronically ill, with things like ear infections that weren't treated, and their folks just couldn't get them the primary care they needed,” she said. “And, unfortunately, we still have that kind of need in our community.”

That's when Terry Reilly started to address those needs by convincing a local pediatrician named Dr. Clarence McIntyre to volunteer his services and open a clinic in the back of house. McIntyre agreed, and the clinic was opened May 1, 1971.

Terry Reilly has continued to grow, and now 30,000 patients visit the organization's 16 locations in seven communities throughout Ada, Canyon and Owyhee counties. Those 30,000 patients make up the health organization's 130,000 visits per year.

Terry Reilly dedicated its new clinic at 207 First St. S in Nampa with a ceremony in 2015 — a move that Delgadillo Reilly said exemplifies Terry Reilly's goal of providing all patients with state of the art facilities and care. The clinic later added dental services there.

“Terry Reilly is a patient-centered medical home, which means that everyone — medical, dental and behavioral health staff — work as a team to integrate care,” said Heidi Traylor, Terry Reilly CEO, at the time.

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“The coordination between the three disciplines operating in one facility ensures the unique health care needs are met for each patient.”

The 30,000-square-foot facility opened in 2015 includes 36 exam rooms and 12 treatment rooms, along with X-ray, lab and pharmacy services. It’s about twice the size of Terry Reilly’s other Nampa clinic at 223 16th Ave. N.

“We’re a real safety net for folks,” Delgadillo Reilly said. “We help people in the Medicaid gap and other folks who wouldn’t even seek to be in that gap because of their (immigration status.) No questions are asked as far as that kind of documentation.”

Delgadillo Reilly said there are still questions in the community about who can use Terry Reilly for their health care needs.

Delgadillo Reilly’s answer to that? Everybody.

About 56 percent of Terry Reilly patients are uninsured, compared to the national average of 34.9 percent of federally qualified health centers. Meanwhile, 23 percent of its patients are on Medicaid, 8 percent use Medicare and 13 percent use private insurance.

“We’ve been around since 1971 and some people still don’t know a lot about Terry Reilly and what it can provide,” she said. “We hope to continue to expand.”

Delgadillo Reilly said the scope of the services the organization offers also continues to grow. About 56 percent of the services offered are medical, while 16 percent are dental services and 23 percent are behavioral health services.

Terry Reilly also offers specialized counseling for sexual assault victims as well as substance use and mental health programs.

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