

WEBINAR

May 6, 2010
7:00 - 8:30 a.m. (PT)
8:00 - 9:30 a.m. (MT)

Course 2582

The Legal Issues in the Emergency Department (ED)

The emergency department is an extremely high risk area. This seminar will focus on patient safety and risk management issues that can reduce that risk. This program will also cover problematic areas where the ED has been found to be out of compliance with both CMS and the Joint Commission.

Program Topics

• Patient Safety Issues in the ED

- CMS and Joint Commission restraint issue
- Verbal orders: CMS and Joint Commission
- ED Trigger Tool
- Suicidal patients

• Documentation Tips in the ED

- Emergency Nurses Association (ENA) and American College of Emergency Physicians (ACEP) documentation standards
- Triage documentation
- Documenting discharge instructions
- Documenting right to refuse care or AMA
- Tips to improve documentation

• Legal and Risk Management Issues

- Interpreters
- CMS right to have family member notified
- CMS patient right for notification of family physician
- Intoxicated patients
- High risk presentation
- EMTALA law updated
- ED policies and procedures

Learning Objectives

At the completion of this program, the participant will be able to:

- Recall that CMS rewrote all of the EMTALA interpretive guidelines on May 29, 2009
- Describe the CMS and Joint Commission requirement for verbal orders
- Discuss how an ED trigger tool could improve patient safety

- Discuss the restraint requirements from CMS and the Joint Commission

Target Audience

CEO, COO, CNO, CMO, ED Physicians, ED Nurse Managers, ED and Clinic Nurses, ED Charge Nurses, Joint Commission Coordinators, Quality Improvement Directors, Risk Managers, Patient Safety Officers, and Compliance Officers

Faculty

Sue Dill Calloway, RN, MSN, JD, Director, Hospital Risk Management, The Doctors' Company, Columbus, OH

Sue Dill Calloway is a nurse attorney and is director of hospital patient safety for The Doctors' Company. She has done many educational programs for nurses, physicians, and other health care providers. Sue has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management, and patient safety.

The speaker has no real or perceived conflicts of interest that relate to this presentation and there will be no discussion of unlabeled uses of drugs/devices.

Time

Log-in begins 10 minutes prior to the scheduled start time.

Registration

There is a site fee/per connection fee of \$150 for IHA member hospitals for this course; \$300 for all others. Advance registration is required to ensure delivery of instructional materials.

Registration deadline: April 29, 2010.

For more
information
contact:

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Contact: _____
Title: _____
Organization: _____
Address: _____
City, State, Zip: _____
Phone: _____ Fax: _____ E-Mail: _____

IHA Member Hospital.....\$150/site, per connection

Non-IHA Member Hospital.....\$300/site, per connection

Payment must be received in order to get program materials.

Registration deadline: **April 29, 2010**

Check (payable to IHA) Visa MasterCard AmEx Discover

Name of Cardholder: _____
Card Number: _____ Exp. Date: _____
Security Code: _____ Amount \$ _____



Mail with your remittance to:
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Boise, ID 83701-1278



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(208) 338-7800
ATTN: Toni



E-mail to:
tpugmire@teamiha.org

Have questions or need more information?
Contact Toni Pugmire at (208) 338-5100 x201 tpugmire@teamiha.org