WEBINAR

April 21, 2009
11:00 a.m. - 12:00 p.m. (PT)
12:00 - 1:00 p.m. (MT)

Course 2484
Compliance and Quality - Where the Rubber Hits the Road

Too busy. Too much work. It’s not my job. So what do compliance officers have to do with quality? For years, the language and vocabulary of compliance and quality have resided in different “countries” within a hospital. Quality has dealt with clinical personnel and compliance, revenue cycle and finance staff. The times have changed. Can you answer the OIG’s 10 questions to board members about quality in your hospital? Did you even know that the OIG has created a document for hospital trustees to ask questions of your organization relating to compliance and quality?

This one hour webinar will provide the participants with a practical understanding of how to establish a base line organizational plan related to compliance and quality. It will provide a quick overview of the current events that seem to force the partnership of quality and compliance. It will educate participants on the 10 suggested questions that the OIG and the American Health Lawyers Association (AHLA) have developed for hospital board of directors relating to quality. It will also present a case study which will address some of the benefits and obstacles encountered in operationalizing the OIG’s suggested compliance-quality questions.

Program Topics:
• The summary of the current regulatory environment causing compliance and quality to speak the same language
• Overview of the OIG 10 questions for Hospital Board of Directors
• How to operationally determine the OIG’s concerns and put into a base line organizational plan
• Critical success factors
• Foreseeable hurdles and lessons learned
• What’s next and where do you go from here?

Target Audience:
CEO, COO, CFO, Medical Director, PFS, Quality and Joint Commission Leadership, Utilization Management, Risk Management, Compliance Officer, and Hospital Legal Counsel

Time:
Log-in begins 10 minutes prior to the scheduled start time.

Registration:
There is a site fee/per connection fee of $150 for IHA member hospitals; $300 for all others. Advance registration is required to ensure delivery of instructional materials. Registration deadline: April 14, 2009.

For more information contact:
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Contact: __________________________________________________________
Title: _____________________________________________________________
Organization: _______________________________________________________
Address: ___________________________________________________________
City, State, Zip: _____________________________________________________
Phone: ___________________ Fax: ___________________ E-Mail: ____________

IHA Member Hospital…………………………………$150
Non-IHA Member Hospital…………………………...$300
Payment must be received in order to get program materials.

Registration deadline: April 14, 2009

___ Check (payable to IHA)  ___Visa  ___MasterCard  ___AmEx  ___Discover

Name of Cardholder: ___________________________________________________
Card Number: _______________________________ Exp. Date: __________________
Security Code: ___________________________ Amount $ ___________________

Mail with your remittance to:
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Boise, ID 83701-1278

Fax to:
(208) 338-7800
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Have questions or need more information?
Contact Toni Pugmire at (208) 338-5100 x201 tpugmire@teamiha.org