Implementing Rapid Response Teams  
Audio Conferences

Thursday, April 19, 2007  
Saving Lives with Rapid Response Teams

Thursday, May 24, 2007  
From Teams to Systems – Creating a Reliable Rapid Response System

11:00 a.m. – 1:00 p.m. (MDT)

Educate Your Entire Staff Quickly and Economically!

Register for the Implementing Rapid Response Teams audio conferences to educate your entire staff in a short period of time without incurring multiple registration fees or travel expenses. The registration fee includes one toll-free telephone connection to the presentation so you can gather numerous staff members in one room to “attend” for one economical price. Prior to the event, you will receive the slide presentation which you can distribute to all participants.

OVERVIEW

Studies have demonstrated that patients in the hospital may exhibit warning signs for six to eight hours prior to a cardiac arrest, but the warning signs may not be recognized or acted upon. A Rapid Response Team (RRT), a team of clinicians with critical care experience, can assist in the early recognition and treatment of various types of critical warning signs. The team empowers nurses with the ability to activate an immediate support system without needing to track down doctors who may not be available. The Institute for Healthcare Improvement now recognizes the implementation of the RRT in their 100K Lives Campaign as one of the initiatives that can improve patient safety outcomes. Don’t miss these audio conferences that will explore the life-saving benefits of RRTs in the hospital.

TARGET AUDIENCE

Hospital executive/administrative teams, physicians, quality/PI staff, risk managers, nursing directors, intensive care unit managers, medical/surgical units, critical care charge nurses, respiratory therapists, hospital-based emergency medical technicians and anyone involved in improving patient safety.

FACULTY

Kathy Duncan, RN is a faculty member with the Institute for Healthcare Improvement where she is currently working on the 5 Million Lives Campaign as well as serving as a faculty member for the Reducing Hospital Mortality Rates Community. She also served as the faculty expert for the RRT intervention for IHI’s 100,000 Lives Campaign from 2004 to 2006.
She has served in a variety of staff and management positions, most recently as director of critical care for a large community hospital. As director of critical care she led a critical care initiative to decrease mortality and morbidity in the ICU, reducing ventilator associated pneumonia rates and ICU length of stay. She led the initiative to develop and implement a rapid response team in a large tertiary community hospital, which has demonstrated the ability to prevent deaths in patients outside the critical care setting. This team has reduced overall hospital mortality rate and dramatically increased survival rates after cardiac/respiratory arrest.

In Memphis, she facilitated a system-wide effort to develop rapid response teams in 15 hospital entities in the hospital system and facilitates a community wide effort to develop rapid response teams in competitor hospitals. Currently all hospitals in the Metropolitan Memphis area have implemented rapid response teams.

_Betty Thornell, RN, MSN, CCRN_ is presently the director of critical care and has been in critical care nursing at Brackenridge Hospital in Austin, Texas, since 1981. She has participated in several roles during this time, including education and management. Over the past six years, Betty has been instrumental in leading various initiatives, which include reducing ventilator-associated pneumonias, decreasing blood stream infections and decreasing pressure ulcers. She is presently involved in IHI’s Partnering with Patients and Families to Accelerate Improvement. Betty developed, initiated and now oversees the Critical Care Response Team Program at Brackenridge. Since then, it has spread to other hospitals in the Seton Healthcare Network.

**PROGRAM DETAILS**

_Saving Lives with Rapid Response Teams_
April 19, 2007
11:00 a.m. – 1:00 p.m. (MDT)

_Faculty:_ Kathy Duncan, RN, faculty/point person for rapid response team initiative, Institute for Healthcare Improvement and Betty Thornell, RN, MSN, CCRN, director of critical care, Brackenridge Hospital/Seton Healthcare Network.

This session will benefit hospitals that have recently established (within the past three to six months) or have interest in establishing an RRT. Kathy Duncan will delve into key design features and benefits of establishing an RRT.

Participants will hear:

§ The case for RRTs
§ Key considerations for RRT implementation
§ Pilot study
§ Tips for getting started

Additionally, Betty Thornell will present through a case study, the developmental process, successes, barriers, challenges, outcomes and future plans of the RRT program.

Learning Objectives:
1. Describe the benefits of establishing an RRT.
2. Recall the key features of a successful RRT.
3. Identify opportunities to rescue patients with an RRT.
4. Name three challenges in the development of an RRT.
From Teams to Systems – Creating a Reliable Rapid Response System
May 24, 2007
11:00 a.m. – 1:00 p.m. (MDT)

Faculty: Kathy Duncan, RN, faculty/point person for rapid response team initiative, Institute for Healthcare Improvement

This session is designed for hospitals that have a RRT established and now wish to take the system to the next level. Kathy Duncan will discuss the larger PI issues to evaluate the effectiveness of the RRT and to educate the nursing staff.

Participants will hear:
§ Components of a rapid response system
§ Levels of reliability
§ Tips for implementing each component of a system

Learning Objectives:
1. Explain the three-tiered approach to reliability.
2. Identify tips for designing reliability in event detection.
3. Describe improvement opportunities to event response.

REGISTRATION DEADLINE
Participants should register at least five business days prior to the event to ensure optimal processing of conference materials. To register, please submit the attached registration form. If you have not received confirmation, via the e-mail provided on the registration form, at least five days prior to the event, please contact Toni Pugmire at 208/338-5100 x201, or via e-mail to tpugmire@teamiha.org.

The registration fee includes one toll-free telephone connection per registrant to hear the presenter. Participants are encouraged to log in 15 minutes prior to the start of the program, as the program will begin on time.

It is the responsibility of the registrant to download and/or access presentation materials prior to the day of the event. If your e-mail address changes, you do not receive an e-mail with instructions from IHA, or if you are unable to download or open presentation materials, please contact IHA two days prior to the event to allow time to address the issue.

CANCELLATION POLICY

Once the instructions (including access to codes) have been sent, the refund will be issued only after the program runs and it is verified that the registrant did not access the program. IHA reserves the right to cancel or reschedule programs as determined necessary. If a program is canceled, full registration refunds will be issued.

If you have content questions or special needs that require accommodation, please contact Toni Pugmire in IHA’s Education Department at 208/338-5100 x201 or tpugmire@teamiha.org.
Implementing Rapid Response Teams

Audio Conference Series

Contact: ___________________________________________________________
Title: __________________________________________________________________________
Organization: __________________________________________________________________
Address: ________________________________________________________________________
City, State, Zip: __________________________________________________________________
Phone: __________________ Fax: __________________ E-Mail: ________________

IHA Member Hospital.................................................$100/per session
Non-IHA Member Hospital...........................................$200/per session
☐ Thursday, April 19, 2007 - Saving Lives with Rapid Response Teams
☐ Thursday, May 24, 2007- From Teams to Systems – Creating a Reliable RRS

Payment must be received in order to get program materials.

Registration deadline: April 12, 2007

___ Check (payable to IHA)  ___Visa  ___MasterCard

Name of Cardholder: ____________________________________________________________
Card Number: ___________________________ Exp. Date: ______________
Amount $ _____________________________

Mail with your remittance to:
Toni Pugmire
P.O. Box 1278
Boise, ID 83701-1278

Fax to: (208) 338-7800 IHA
ATTN: Toni

E-mail to: tpugmire@teamiha.org

Have questions or need more information?
Contact Toni Pugmire at (208) 338-5100 x201 tpugmire@teamiha.org