

# WEBINAR

April 13, 2010  
7:00 - 8:30 a.m. (PT)  
8:00 - 9:30 a.m. (MT)

## Course 2574 Problematic and Challenging Joint Commission Standards: Solutions for Hospitals

### Program Overview:

Several Joint Commission standards for hospitals continue to have very low compliance rates. This program will address how hospitals fall behind on meeting the standards and compliance strategies.

### Program Topics:

- LS.02.01.20 The hospital maintains the integrity of the means of egress (45% compliance)
- LS.02.01.10 Building and fire protection features are designed and maintained to minimize the effects of fire, smoke, and heat (43%)
- RC.02.03.07 Qualified staff receive and record verbal orders (40%)
- EC.02.03.05 The hospital maintains fire safety equipment and fire safety building features (38%)
- NPSG.02.03.01 The hospital measures, assesses, and, if needed, takes action to improve the timeliness of reporting and the timeliness of receipt of critical tests and critical results and values by the responsible licensed caregiver (38%)
- LS.02.01.30 The hospital provides and maintains building features to protect individuals from the hazards of fire and smoke (36%)
- UP.01.3.01 A time-out is performed immediately prior to starting procedures (34%)
- RC.01.01.01 The hospital maintains complete and accurate medical records (33%)
- MM.03.01.01 The hospital safely stores medications (33%)
- MM.04.01.01 Medication orders are clear and accurate (32%)

### Objectives:

- At the completion of this webinar, participants will be able to:
1. Recall the top problematic standards for hospitals by The Joint Commission
  2. Identify strategies to ensure compliance with the standards

### Target Audience:

CEO, COO, CNO, CMO, OR Directors, Pharmacists, The Joint Commission Coordinators, Engineering, Quality Improvement Directors, Risk Managers, Patient Safety Officers, and Compliance Officers

### Faculty:

**Sue Dill Calloway, RN, MSN, JD, Director, Hospital Risk Management, The Doctors' Company, Columbus, Ohio**

**Sue Dill Calloway** is a nurse attorney and is director of hospital patient safety for The Doctors' Company. She has done many educational programs for nurses, physicians, and other health care providers. Sue has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management, and patient safety.

**The speaker has no real or perceived conflicts of interest that related to this presentation and there will be no discussion of unlabeled uses of drugs/devices.**

### Time:

Log-in begins 10 minutes prior to the scheduled start time.

### Registration:

There is a site fee/per connection fee of \$150 for IHA member hospitals; \$300 for all others. Advance registration is required to ensure delivery of instructional materials.

**Registration deadline: April 6, 2010**

For more  
information  
contact:

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Course 2574

April 13, 2010

**Problematic and Challenging Joint Commission Standards: Solutions for Hospitals**

8:00 a.m. – 9:30 a.m. MT; 7:00 – 8:30 a.m. PT

Contact: \_\_\_\_\_  
Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ E-Mail: \_\_\_\_\_

IHA Member Hospital.....\$150/site, per connection

Non-IHA Member Hospital.....\$300/site, per connection

Payment must be received in order to get program materials.

Registration deadline: **April 6, 2010**

Check (payable to IHA)       Visa       MasterCard       AmEx       Discover

Name of Cardholder: \_\_\_\_\_  
Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_  
Security Code: \_\_\_\_\_ Amount \$ \_\_\_\_\_



**Mail with your remittance to:**  
Toni Pugmire, IHA  
P.O. Box 1278  
Boise, ID 83701-1278



**Fax to:**  
(208) 338-7800  
ATTN: Toni



**E-mail to:**  
tpugmire@teamiha.org

Have questions or need more information?  
Contact Toni Pugmire at (208) 338-5100 x201 [tpugmire@teamiha.org](mailto:tpugmire@teamiha.org)