Course #2473
DNV Healthcare and NIAHO - A New Choice for Hospital Accreditation

An accreditation process that is a vehicle that improves the quality of patient care, increases efficiency, and reduces cost.

On September 26, 2008, the U.S. Centers for Medicare and Medicaid (CMS) approved DNV (Det Norske Veritas) Healthcare to become the first new hospital accreditation organization in more than 30 years. DNV Healthcare accreditation is called NIAHO. NIAHO is the acronym for the National Integrated Accreditation for Healthcare Organizations. The NIAHO standards integrate requirements based on the CMS Conditions of Participation (CoPs) with the internationally recognized ISO 9001 Standards for the formation and implementation of the Quality Management System. ISO 9001 is the infrastructure of quality that infiltrates every aspect of your organization – it enables an organization to reach maximum effectiveness and efficiency in its processes that leads to improved outcomes, both clinically and financially. These two sets of standards form the basis of DNV Healthcare’s revolutionary Integrated Accreditation concept in NIAHO.

The challenge for hospitals is not only to meet a set of standards at one point in time, but also to have the quality management infrastructure in place to maintain a constant level of readiness and continual improvement of processes. The process for ISO 9001 gives hospitals the tools to put in place a continual quality process. ISO 9001 can help the healthcare delivery system that is integrated and synchronized for patient safety, enhancing profitability and improving patient outcomes.

**Program Topics:**
- Overview of DNV Healthcare, Inc.
- NIAHO Accreditation requirements and ISO 9001:2000
- The NIAHO Accreditation Process and Survey Activities
- Process for moving forward with DNV Healthcare and NIAHO Accreditation

**Objectives:**

At the completion of this program, the participant will be able to:

1. Apply the ISO 9001:2000 requirements and developing processes to improve the performance of an organization at all levels
2. Describe the rationale for the need of a new accreditation alternative
3. Summarize the DNV Healthcare NIAHO Accreditation process and survey activities for hospital accreditation

**Target Audience:**
CEO, COO, CNO, CFO, CMO, Board Members, The Joint Commission Coordinator, and Quality Improvement Director

**Faculty:**
Rebecca J. Wise, chief operating officer, and Patrick Horine, executive vice president, DNV Healthcare, Inc., Cincinnati, OH

**Rebecca J. Wise,** MHA, has over 20 years of operational experience at the executive level in healthcare organizations. She was also an administrator surveyor in the hospital and integrated survey programs for The Joint Commission. Rebecca has taught numerous seminars across the country related to Joint Commission compliance and staff competency. She successfully completed a RAB Quality Management System (QMS) Lead Auditor Program. Rebecca was instrumental in the development of a software product to measure and aggregate staff competency as well as software to manage the quality profiles of physicians.

**Patrick Horine,** MHA, has many years of experience in healthcare including chief quality officer, director of business development, and as chief executive officer of an urban hospital in Cleveland. Patrick is an expert in performance improvement, patient safety, data inventory development and analysis, and sentinel events and root cause analysis and has worked on-site with healthcare organizations on these issues. He has successfully completed a RAB QMS Lead Auditor Program.

**Time:**
Log-in begins 10 minutes prior to the scheduled start time.

**Registration:**
There is a site fee/per connection fee of $150 for IHA member hospitals; $300 for all others. Advance registration is required to ensure delivery of instructional materials. Registration deadline: February 27, 2009.

For more information contact:
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March 05, 2009
7:00 - 8:30 a.m. (PT)
8:00 - 9:30 a.m. (MT)
Course 2473
DNV Healthcare and NIAHO – A New Choice for Hospital Accreditation

March 5, 2009
8:00 a.m. – 9:30 a.m. MT; 7:00 – 8:30 a.m. PT

Contact:_______________________________________________________________
Title:__________________________________________________________________
Organization:__________________________________________________________
Address:________________________________________________________________
City, State, Zip:_________________________________________________________
Phone:__________________________Fax:__________________________E-Mail:__________________________

IHA Member Hospital…………………………………$150
Non-IHA Member Hospital…………………………...$300
Payment must be received in order to get program materials.

Registration deadline: February 26, 2009

___ Check (payable to IHA)
___Visa ___MasterCard ___AmEx ___Discover

Name of Cardholder:_____________________________________________________
Card Number:________________________________________ Exp. Date:_________________________
Security Code: ____________________________________________ Amount $ _____________________________

Mail with your remittance to:
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P.O. Box 1278
Boise, ID 83701-1278

Fax to:
(208) 338-7800
ATTN: Toni

E-mail to:
tpugmire@teamiha.org

Have questions or need more information?
Contact Toni Pugmire at (208) 338-5100 x201 tpugmire@teamiha.org